

SIX POINT SAFETY PROTOCOLS



1 Staff Training

Our team have been trained in all necessary procedures to help maintain a comfortable and safe environment for both you and themselves. And a thorough Risk Assessment was carried out by an independent organisation, prior to us re-opening.



2 Additional Safety

We have invested in Perspex screens at payment terminals, reconfigured our customer areas and implemented signage with the aim of ensuring safe social distancing. Where advised, staff utilise correct PPE and have their temperatures and health checked daily.



3 Eating and Drinking

Contactless payments can be made for food and drinks and our award-winning Bistro will be open for lunch and dinner between 12noon and 9pm daily. There will be the following sittings:

LUNCH: Early Lunch 12 - 1pm and Lazy Lunch 1.30pm till 3pm

DINNER: Early Dinner 5.30 till 7pm Laidback Dinner 7.30pm till 9pm



4 Breakfast

Our famous Scottish breakfasts can be ordered in advance and you can either have it brought to your room, or enjoy eating in our spacious and airy breakfast room which adjoins our beautiful outdoor terrace. We also now offer a Grab n' Go breakfast for those needing to leave promptly.



5 Sanitising Stations

We have installed hand sanitising stations for your comfort and use. And all bedrooms and guest areas are given specialist cleaning utilising leading industry products on a continuing basis.



6 Your Stay With Us

We are limiting guest numbers at any one time, to enhance social distancing and make your visit as relaxing and enjoyable as possible.

What May Be Different For Now

- One way system throughout the Mansion House.
- One way system in and out of The Campaign Room Bistro.
- You may be encouraged to use the stairs rather than the lift. Heavy luggage can be taken to your room for you.
- There will be no Continental breakfast buffet, although all items are still available to order.